



Main Library, Monroe Edwards Memorial Library, Marshville Union West Regional Library, Indian Trail Waxhaw Library, Waxhaw

For Immediate Release

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Help Your Library

Take the Impact Survey on Library Technology Services

May 1, 2014, Monroe, NC - From May 1 to May 18, the Union County Public Library will conduct an online survey to find out how its patrons use library technology services such as public computers, wireless networks, online resources and digital literacy training.

The information gathered will help the library improve its technology services and communicate the value of providing free access to computers and the Internet within the community. The Impact Survey is anonymous, available in English and Spanish, and takes 10-15 minutes to complete.

The Impact Survey is coordinated by the University of Washington Information School. For more information about the Impact Survey, visit any of the library's service desks or call the Reference Department at 704-283-8184 ext. 3.

The Impact Survey is the result of a successful research initiative from the University of Washington with support from the Bill & Melinda Gates Foundation. In 2009, the University of Washington Information School conducted Opportunity for All: How the American Public Benefits from Internet Access at U.S. Libraries, which was the first large-scale investigation of the ways U.S. library patrons use computers and the Internet at public libraries, why they use it, and how it impacts their lives. The study was instrumental in providing evidence that access to the Internet at U.S. public libraries has a profound and measurable impact on individuals and communities.

You can support the library by taking the web survey from the library computers or from the library website www.union.lib.nc.us.
