



Emergency Communications

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News Release

Emergency Communications Updates CodeRed Service

February 14, 2014, Monroe, NC – Union County has recently updated its account with Emergency Communications Network, providers of the CodeRED high-speed notification solution and the CodeRED Weather Warning service. This no-charge update will allow message recipients to easily identify calls coming through the systems. Message recipient's Caller ID will read Emergency Communications Network or 866-419-5000 for CodeRED calls. And for CodeRED Weather Warning calls, either Emergency Communications Network or the number 800-566-9780 will appear on Caller ID displays.

Most relevant for our citizens, says Larry Brinker, Union County Emergency Communications Director "Residents can simply dial the number displayed on their Caller ID to hear the last message delivered. This will greatly reduce the number of inbound inquiries handled by our office and will offer residents an immediate replay of the message."

The CodeRED system provides Union County officials the ability to quickly deliver messages to targeted areas or the entire county. If you are not sure that you are included in the database, simply log onto the county's website, www.co.union.nc.us, and follow the link to the "CodeRED Community Notification Enrollment" page. It is recommended that all businesses register, as well as all individuals who have unlisted phone numbers, who have changed their phone number or address within the past year, and those who use a cellular phone or VoIP phone as their primary number. Those without Internet access may call Amanda Smith at 704-283-3572, Monday through Friday, (8 a.m. – 5 p.m.) to supply their information over the phone.

CodeRED Weather Warning is an opt-in only weather warning product that taps into the National Weather Service's Storm Based Warnings. CodeRED Weather Warning automatically alerts affected citizens in the path of severe weather just moments after a warning has been issued.

About Emergency Communications Network Emergency Communications Network Inc. (ECN) provides affordable high-speed notification solutions capable of reaching millions of citizens in minutes. ECN's sophisticated network supports a web-based product suite featuring CodeRED® which enables local government officials to communicate time-sensitive, personalized messages via voice, email and text messaging; CodeRED Weather Warning™ which provides automated alerts to citizens in the path of severe weather just moments after a warning has been issued by the National Weather Service; CheckUp Call™ for scheduling calls to check on at-risk individuals, including the elderly, infirm and latchkey kids; and CodeED® for use by school systems to improve communications with their communities. For more information about Emergency Communications Network, visit emergencycommunications.net.