



OFFICE OF THE COMMISSIONERS AND MANAGER

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News Release

April 14 – 20 is Public Safety Telecommunicators Week

April 16, 2013, Monroe, NC – The Union County Board of Commissioners on Monday proclaimed April 14 – 20 as Public Safety Telecommunicators Week in honor of all emergency telecommunicators who help protect the health and safety of Union County citizens.

Each day many citizens in Union County dial 9-1-1 for help in emergencies ranging from house fires, vehicle accidents, medical emergencies, domestic violence and severe weather conditions. The Union County telecommunicators who answer these calls for help, gathering vital information to dispatch the appropriate equipment and personnel, can make the difference between life and death for persons-in-need.

The county's 9-1-1 telecommunicators are more than a calm reassuring voice on the other end of the telephone, they are knowledgeable and well-trained individuals who work closely with law enforcement, fire and EMS personnel, as well as with other agencies whose operations affect the health and safety of citizens. Emergencies can strike at any time causing citizens to rely on the vigilance and preparedness of these dedicated individuals 24 hours a day, 365 days a year.

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