

Union County Transportation services are provided to the clients of local human service agencies such as the Department of Social Services, Mental Health, ARC of Union County, Vocational Rehabilitation and Veterans. Limited transportation is also available to residents of Union County who are not eligible for transportation service through a human service agency.



Eligibility

To receive transportation, a person must be a resident of Union County and qualify under a human service agency. To qualify a person must be one of the following:

- A senior citizen must be at least 60 years of age
- A developmentally disabled adult
- A Medicaid client
- A veteran eligible for medical treatment at a VA Hospital or clinic
- Physically disabled

Under the Rural General Public (RGP) program, a resident not eligible for transportation through any human service agency who is able to pay may receive transportation to medical appointments, employment, education and grocery shopping when schedule and funding allows. A \$2 charge is assessed for a one-way trip in Union County.

To make an appointment, call:

**704-283-3713
between the hours of
8 a.m. and 5 p.m.**

Appointments must be made 48 hours in advance of the time the service is needed.

Trips may be scheduled up to 30 days in advance.

**Service Hours:
7 a.m. - 5 p.m.
Monday - Friday**

Human service agencies will schedule appointments for their clients.

\$ Fares \$

- Clients sponsored by a human service agency pay no fare.
- Trips for senior citizens can be funded through the Home and Community Care Block Grant Program for those who qualify, however, donations are encouraged.
- Funding is available for disabled clients under the age of 60 who don't qualify under an agency.
- RGP clients:
 - \$2 per one-way trip within Union County
 - \$20 round trip to Charlotte
 - Must pay before boarding van



General Policies

Minimum of 48 hours notice of appointment. Correct destination, address and appointment time must be provided.

Passengers adhere to all rules of safety and behavior of the transportation system provided to them at time of registration.

Vans will wait only three minutes beyond a scheduled pick-up time.

Passengers should be ready one hour before scheduled appointment, unless otherwise notified.

Passenger should notify Transportation office of changes in address or telephone numbers.

**Union County Transportation
610 Patton Avenue
Monroe, NC 28110**



Union County Transportation



***Serving Union County's
Elderly, Disabled and
General Public***

**610 Patton Avenue
Monroe, NC 28110
704-283-3713
TTY 711**

www.co.union.nc.us