

*Rural General Public (RGP) Transportation provides transportation services to Union County residents who are not eligible to receive transportation through a human service agency.*

**RGP passengers must be residents of Union County.**

**Priority for service will be for medical and employment transportation.**

**RGP services for education, shopping and other purposes will be provided when space and funding are available.**

**RGP passengers may travel from their home to any destination within Union County and to Charlotte on predetermined days.**



**To register for service, a general public passenger must call:**

**704-283-3713**

**To make an appointment to ride, please call:**

**704-283-3713  
between the hours of  
8 a.m. and 12 p.m.**

**Appointments must be made 48 hours in advance of the time the service is needed.**

**Trips may be scheduled up to 30 days in advance.**

**Service Hours:  
7 a.m. - 5 p.m.  
Monday - Friday**

## **\$ Fares \$**

- **The fare for an RGP one-way trip within Union County is \$2.**
- **The fare for a round-trip to Charlotte is \$20.**
- **The driver must receive fares before a passenger boards the vehicle.**
- **Passengers are responsible for having the correct amount for fare.**
- **Drivers do not carry change.**



## ***General Policies***

**Minimum of 48 hours notice of appointment. Correct destination, address and appointment time must be provided.**

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**Passengers adhere to all rules of safety and behavior of the transportation system provided to them at time of registration.**

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**Vans will wait only three minutes beyond a scheduled pick-up time.**

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**Passengers should be ready one hour before scheduled appointment, unless otherwise notified.**

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**Passenger should notify Transportation office of changes in address or telephone numbers.**

**Union County Transportation  
610 Patton Avenue  
Monroe, NC 28110**



## **RGP Transportation**



**Serving the General  
Public of Union County**

**Union County Transportation**

**610 Patton Avenue  
Monroe, NC 28110  
704-283-3713  
TTY 711**

**[www.co.union.nc.us](http://www.co.union.nc.us)**