

RGP

RGP is Rural General Public Transportation service. The intent of this program is to provide transportation options to individuals who are residents of Union County and who are not eligible for transport funded through a human service agency and who have a need for transportation services.



General Policies

Minimum of 48 hours notice of appointment. The correct destination address, appointment date and time must be provided.

Passengers adhere to all rules of safety and behavior of the transportation system provided to them at time of registration.

Vans will wait only three minutes beyond a scheduled pick-up time.

Passengers should be ready one hour before scheduled appointment, unless otherwise notified.

Passenger should notify Transportation office of changes in address or telephone numbers immediately.

RGP passengers must give a minimum of 24 hours advance notice of cancellations.

Passengers

Union County Transportation does not discriminate or exclude persons from participation in any federally funded program on the grounds of race, color, sex, age, income status, national origin, or disabilities. Written complaints of a discriminatory act may be submitted to Union County Transportation, 610 Patton Ave., Monroe, NC 28110.

RGP Transportation



**Serving the General
Public of Union County**

Union County Transportation

610 Patton Avenue
Monroe, NC 28110
704-283-3713
TTY 711

www.co.union.nc.us

RGP Passengers

RGP passengers must be residents of Union County.

Priority for service will be for medical and employment transportation.

RGP services for education, shopping and other purposes will be provided when space and funding are available.

RGP passengers may travel from their home to any destination within Union County or to out-of-county destinations (medical or Social Security trips only) on predetermined days. For information, contact the Union County Transportation Office.



To register for service, a general public passenger must call:

704-283-3713

To make an appointment to ride, please call:

704-283-3713

between the hours of 8 a.m. and 12 p.m.

Appointments must be made 48 hours in advance of the time the service is needed.

Trips may be scheduled up to 60 days in advance.

**Service Hours:
7 a.m. - 5 p.m.
Monday - Friday**

RGP and EDTAP Client \$ Fares \$

- **One-way trip within Union County is \$2.**
- **One-way trip to Matthews/Pineville area is \$5.**
- **One-way trip to Charlotte is \$10.**
- **Fares must be paid as you board the vehicle.**
- **Passengers must have correct fare amount.**
- **Drivers will not make change.**
- **Passengers must pay for "no shows".**

