

DRC Minutes

Location:	Union County Government Center
Date:	February 8th, 2018
Time:	1700-until
Attendees:	Lt. Tyson, Ryan Moore, Adam Rorie, Susan Furr, Matt Rhoden

Agenda items

1. **End of EPD** - CCom will be getting rid of EPD at the end of February. CCom will be eliminating some of the redundant nature codes. CCom will process law calls for service based upon the NC general statues for the crime that has been committed. Communications Director Vicki Callicutt taught a training course for CCom employees and taught the basics behind the different crimes, their equivalent nature code, and the general statue that meets that crime. Vicki went over the basics for the interview process that CCom will be tasked at providing. She focused on the 5 W's; Where, What, Weapons, When, Who. CCom will process the calls for service by gathering the location, nature, time occurred, and if weapons were involved and then drop for dispatch. CCom will then continue to gather all pertinent information and the dispatcher will update the responding units appropriately. Vicki also discussed the importance of the ABC's regarding dispatching; Accuracy, Brevity, and Clarity.
2. **Staging** - Lt. Tyson voiced some concern over Fire/EMS units not staging when premise alerts advised to. He understood that it was their decision not to but requested that if they chose not to stage and proceed on scene to update the officers in route so that they can adjust their response code accordingly.
3. **MDT's** - UCSO has reverted back to the previous version of CAD at this time as their modems don't support the newer version in all areas of the county.
4. **Training on Fire Channels** - CCom is actively training on Fire dispatch at this time on multiple shifts. CCom wanted to remind the agencies that while training was active that ELSA would not be used.
5. **MOSM** - Gary has fixed the out of service code MOSM (MFD Available Multi-Company Response). This code is used when an apparatus is out of service for training available to respond when multiple companies are needed. Multi company response requires two Engines, one Quint, a Ladder, a Rescue, and a Battalion Chief to respond.

6. It was requested that Gary look into the ability for Law Enforcement MDT's to be able to check in route to Fire/EMS calls. It was explained that they have to self-initiate a call for service or time up radio traffic in order to check in route or on scene of these type calls.
7. It was requested that Gary look into the issue of Map tracking on Monroe Fire's MDT's. It was explained that the maps on the MDT's were showing the location of the actual apparatus and not the location of the incident they were in route to.

****Reminder the next DRC meeting will take place March 8th (Law at 1700, Fire/EMS at 1730)****

All changes that will affect the communications center, must go through proper channels (DRC & DSC) to insure the changes makes sense and that we are trained before implementation.