

Dispatch Review Committee

Location:	Union County Government Center
Date:	January 11, 2018
Time:	1700-1845
Attendees:	Vicki Callicutt, Susan Furr, Jay Gurian, Gary Silsby, Anthony Angelone, Wesley Tyson, Terrie Mills, Ryan Moore, Josh Hawley, Adam Rorie

Law Items

1. Revisit telling callers to discontinue following suspect for crimes that just occurred. (burglary, hit and run, robbery, assault, etc.) Law enforcement agreed that we should not discourage caller to discontinue following the suspect, but should make sure they are mindful of all traffic laws and not put themselves in any danger. A call will be built in CAD with specific nature code for a crime in progress and assigned to a specific unit, BOLO will only be used for 10-55, C&R, etc.-take to DSC
2. Active Assailant/Active Shooter-discussed the definition of it. CCOM will continue to train and make sure all personnel are familiar.
3. UCSO is going back to the older version of Superion because the cars with MDT's that have 3G cannot support the change.
4. Reviewing alerts on addresses-this has been communicated with Captain Thomas/UCSO, who is in the process of implementing a way to review these regularly. In the meantime, we will look into doing what we can internally. CCOM can check with responding officers to see if alerts are valid.
5. Monroe Police was asked to send Gary Silsby any new changes in employees, zone changes, etc.
6. 454 promoted to LT on C squad, 486 promoted to LT on B squad, 438 promoted to SGT on C squad. These changes take effect Monday.

Fire Items

1. CCOM will be regularly monitoring and updating the G2 soundex for pronunciation.
2. Trainees will be using manual dispatch and Elsa will be turned off on Sundays.
3. CCOM will be looking into finding a way to dispatch out of county resources through Elsa.
4. Discussed what needs to be done with the business Turning Point in CAD through Elsa.
5. Discussed implementing a working fire nature code to be able to re-recommend proper units.
6. Wingate hydrants are not showing up on the map with proper layer loaded.-Gary looking into it.

7. Discussed staging vs arriving-take to DSC.
8. Request to revisit with EMS/Medical Director having only fire dispatched to lifting assistance only.
9. Outside fires-forestry service requested to be dispatched to all. Not happening every time.
10. Confined space entry notification for CFD-do we have to notify?-take to DRC

All changes that will affect the communications center, must go through proper channels (DRC & DSC) to insure the changes makes sense and that we are trained before implementation.