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Union County Ranks In Top Ten Digital Counties

MONROE, NC (July 15, 2019) – Union County is being recognized as a national leader in implementing the best technology practices among more than 3,000 U.S. counties. The Center for Digital Government and the National Association of Counties awarded Union County 10th place in its population category in the 17th annual Digital Counties Survey. The survey analyzes innovative initiatives that streamline delivery of government services, encourage collaboration and shared services, enhance cybersecurity and contribute to disaster response recovery efforts.

“Our team has worked hard to constantly evolve Union County’s technology programs and plans; enabling us to continue providing residents exceptional access to important services,” said Carl Lucas, Director of Information Systems.

Contributing factors for the County receiving this award include upgrading audio and video systems for livestreaming Board of Commissioners meetings and plans for a robust data analytics program that will store more documents digitally. In similar cost-saving measures, moving to paperless systems has saved up to \$15,000.

“Union County will continue implementing strategies that improve transparency and boost resident engagement,” said County Manager Mark Watson. “These technologies improve our efficiency and lower the cost of providing public services.”

For more information about the Digital Counties Survey Awards, visit the Government Technology [website](#).

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